



**Preston Athletic Football Club**

**Disability/Accessibility Policy**

## General Policy

Preston Athletic Football Club is committed to supporters and customers who are disabled having full access to all matches, goods, services and facilities provided and offered to the public.

The Club has a pan-disability approach recognising support is required for supporters who are wheelchair users, ambulant disabled, partially sighted/blind, hard of hearing and have learning difficulties. Disabilities outwith this list are recognised in addition to our elderly supporters who may have reduced mobility. The Club will ensure there is no discrimination between persons with different disabilities.

The Club is committed to making the necessary reasonable adjustments described in the Equality Act 2010 to ensure full compliance with the legislation. The Club's Equality Policy sets out our statutory duties and responsibilities in more detail and is available to view on the Club website.

Accessible facilities are detailed below:

- Paved access from the car park at the north end of the ground into the stadium
- Paved access to the covered unobstructed viewing area accessible to wheelchair users and ambulant disabled supporters and their personal assistants
- Paved and ramped access into the clubhouse/bar/toilet facilities
- Paved and ramped access into the prioritised seating and wheelchair spaces (partially covered) at the front of the stand
- Support from Club staff

The Club guarantees to investigate all complaints of disability discrimination and will respond as quickly and timeously as possible.

## Accessible Procedures and Match Day Provisions

### Stadium Access

External access to the stadium for supporters who are disabled is provided at the south end of the ground on North Grange Avenue. There are four disabled parking bays in this car park. Access into the ground from the car park is paved and fully accessible.

### Admission Prices

Admission is charged at full rate for wheelchair users and ambulant disabled supporters; admission for personal assistants is complementary. Tickets can be purchased at the gate on the day of the match.

Season tickets are also available on request. A complimentary personal assistant season ticket will be issued as appropriate if the applicant is covered or in receipt of one or more of the following:

- Disability Living Allowance
- Personal Independent Payment
- Severe Disablement Allowance
- AFIP as it is an equivalent Personal Independence Payment for Armed Force personnel injured on active service
- Attendance Allowance
- War Pensioners' Mobility Allowance or War or Service Disablement Pension
- Blind or partially sighted and have a registration certificate (BD8 or CVI Certificate)
- Confirmation in writing from social services that an individual is included on their Deaf Register or a letter or report from an audiologist confirming that hearing loss has been recorded at 75-80dBI or worse
- Original letter from a GP, consultant or social worker stating that the individual is disabled and requires a companion
- Original letter from a GP, consultant or social worker stating that the individual has an intellectual disability and requires a companion. In cases of mental health, confirmation in writing from GP, social services or other suitably qualified professional that the individual has mental ill health and requires additional support
- Industrial Injuries Disabilities Benefit

### **Accessible Parking**

There are four marked disabled parking bays at the car park at the south end of the ground on North Grange Avenue with paved unobstructed access into the ground. There are an additional six marked disabled parking bays in the car parks at the north end of the ground at Rope Walk. There is unlimited free on-street parking at both ends of the ground.

### **Stadium Signage**

The Club will continue to review and identify any signage needs.

### **Staff Training**

The Club will review the requirements for staff training and provide the necessary training as required.

### **Feedback**

The Club encourages supporters to provide feedback on any accessible issues. This is essential as the Club always strives to look at ways of improving the match day experience for our supporters who are disabled.

## Contact

The Club has appointed the Club Secretary as the person responsible for ensuring the implementation of this policy and to promote the interests of people with disabilities.

Anyone with a concern or grievance relating to arrangements for people with disabilities is encouraged to contact the Club Secretary by email [prestonathletic1945@gmail.com](mailto:prestonathletic1945@gmail.com) or 07724 091 906 or by writing to the Club Secretary, Preston Athletic Football Club, North Grange Avenue, Prestonpans, EH32 9BN.

## Acknowledgement

The Club wishes to acknowledge the advice and support provided by the Disability Access Officer at Heart of Midlothian Football Club.

## Document Control

### Last Review Date (to be reviewed and published annually)

Reviewed: 1 September 2024

---

### Mandatory Review Date (to be reviewed and published annually)

Next Review Date: 1 September 2025

---

Reviewed with no changes by: Lesley Birrell, Club Secretary